



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
MARK PAYNE • Director, Division of Health Service Regulation

VIA EMAIL ONLY

September 6, 2024

Ms. Hayley Eby
Hayley.eby@agapecaregroup.com

No Review

Record #: 4497
Date of Request: July 9, 2024
Facility Name: Hospice of the Carolina Foothills
FID #: 041526
Business Name: Agape Care North Carolina, LLC
Business #: 3283
Project Description: Add Columbus County to hospice agency service area
County: Rutherford

Dear Ms. Eby:

The Healthcare Planning and Certificate of Need Section, Division of Health Service Regulation (Agency) received your correspondence regarding the project described above. Based on the representation in your request and the CON law **in effect on the date of this response to your request**, the project as described is not governed by, and therefore, does not currently require a certificate of need. If the CON law is subsequently amended such that the above referenced proposal would require a certificate of need, this determination does not authorize you to proceed to develop the above referenced proposal when the new law becomes effective.

This determination is binding only for the facts represented in your correspondence. If changes are made in the project or in the facts provided in the correspondence referenced above, a new determination as to whether a certificate of need is required would need to be made by this office. **As a reminder, it is unlawful to offer or develop a new institutional health service without first obtaining a certificate of need. The Department reserves the right to impose sanctions, including civil penalties and the revocation of a license, upon any entity that offers or develops a new institutional health service without first obtaining a certificate of need.**

Please do not hesitate to contact this office if you have any questions.

Sincerely,

Tanya M. Saporito
Project Analyst

Micheala Mitchell
Chief

cc: Acute and Home Care Licensure and Certification Section, DHSR

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION
HEALTHCARE PLANNING AND CERTIFICATE OF NEED SECTION**

LOCATION: 809 Ruggles Drive, Edgerton Building, Raleigh, NC 27603
MAILING ADDRESS: 809 Ruggles Drive, 2704 Mail Service Center, Raleigh, NC 27699-2704
<https://info.ncdhhs.gov/dhsr/> • TEL: 919-855-3873

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER



Agape Care Group

7/15/24

Micheala Mitchell, micheala.mitchell@dhhs.nc.gov
Healthcare Planning and Certificate of Need
NC Department of Health and Human Services

RE: Expanded Geographic Service Area for Hospice of the Carolina Foothills (HOS0400)

To whom it concerns,

This letter serves to **address questions related to expanding the geographic service area to include Columbus county**. This request is to add Columbus County to the approved service areas for the license, and is not a temporary request.

Unfortunately, few hospice agencies accept pediatric hospice patients. Given the current situation, there is a big need for additional support and resources for these precious patients and their families. Because of this, it is important for us to consider extending our services to those pediatric hospice patients outside of our current service area. We will always evaluate each pediatric hospice referral on an individual basis to assess the patient's needs and determine if we are able to provide the necessary care and support without the risk of any service failures before asking for permission to serve a patient in the requested county.

We do have nurses who reside within 1 hour of this county and will be able to provide a timely response. We also currently have patients in the neighboring counties of Bladen and Robeson.

I understand that this is a difficult decision, and we are open to discussing any concerns or questions you may have. I am confident that we can find a solution that works for everyone involved.

Thank you for your time and consideration. Any questions related to care team locations may be directed to Denise Marsh, Director of Pediatric Operations. Her phone number is 803-760-4168 and email is denise.marsh@handsofhopese.com.

Thank you,

Hayley Eby

Hayley Eby
Manager of External Audits and Enrollments
Hayley.eby@agapecaregroup.com

912-506-0121



Agape Care Group

7/9/24

Micheala Mitchell, micheala.mitchell@dhhs.nc.gov
Healthcare Planning and Certificate of Need
NC Department of Health and Human Services

RE: Expanded Geographic Service Area for Hospice of the Carolina Foothills (HOS0400)

To whom it concerns,

This letter serves to **request to expand the geographic service area to include Columbus county**. Please let me know if there is anything else needed.

Hospice of the Carolina Foothills (HOS0400)
374 Hudlow Road
Forest City, NC 28043

Thank you,

Hayley Eby

Hayley Eby

Manager of External Audits and Enrollments

Hayley.eby@agapecaregroup.com

912-506-0121

From: [Mitchell, Micheala L](#)
To: [Stancil, Tiffany C](#)
Subject: FW: [External] HOS0400-request to add geographic service area
Date: Monday, July 15, 2024 1:49:09 PM
Attachments: [image002.png](#)
[image003.png](#)
[ACNC HOCF add area 7.9.24.pdf](#)

Tiffany,

Would you mind logging this?

Thanks,

Micheala Mitchell, JD
[NC Department of Health and Human Services](#)
[Division of Health Service Regulation](#)
Section Chief, Healthcare Planning and CON Section
809 Ruggles Drive, Edgerton Building
2704 Mail Service Center
Raleigh, NC 27699-2704
Office: 919 855 3879
Micheala.Mitchell@dhhs.nc.gov

From: Hayley Eby <hayley.eby@agapecaregroup.com>
Sent: Monday, July 15, 2024 10:36 AM
To: Mitchell, Micheala L <Micheala.Mitchell@dhhs.nc.gov>
Subject: RE: [External] HOS0400-request to add geographic service area

You don't often get email from hayley.eby@agapecaregroup.com. [Learn why this is important](#)

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Good morning, I was wondering if I could get any kind of update/timeline on this request, as it relates to a pediatric hospice patient.

Thank you

Hayley Eby
Manager of External Audits and Enrollments
hayley.eby@agapecaregroup.com
Mobile: 912-506-0121



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From: Hayley Eby <hayley.eby@agapecaregroup.com>
Sent: Thursday, July 11, 2024 3:18 PM
To: micheala.mitchell@dhhs.nc.gov
Subject: FW: [External] HOS0400-request to add geographic service area

Good afternoon,
Attached, you will find our request to add geographic service area to Hospice of the Carolina Foothills HOS0400.

Hayley Eby
Manager of External Audits and Enrollments
hayley.eby@agapecaregroup.com
Mobile: 912-506-0121



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From: Gaines, Inga M <inga.m.gaines@dhhs.nc.gov>
Sent: Thursday, July 11, 2024 2:52 PM
To: Hayley Eby <hayley.eby@agapecaregroup.com>
Subject: RE: [External] HOS0400-request to add geographic service area

Hi , please contact CON regarding the request to expand.

Inga Gaines
Administrative Specialist I
Division of Health Service Regulation
Acute & Home Care Licensure & Certification Section
North Carolina Department of Health and Human Services

Office :919-855-4641
Fax :919-715-8476
Inga.M.Gaines@dhhs.nc.gov
Lineberger Building
1205 Umstead Drive
Raleigh,NC 27603

2712 Mail Service Center
Raleigh, NC 27699-2712

From: Hayley Eby <hayley.eby@agapecaregroup.com>
Sent: Tuesday, July 9, 2024 1:19 PM
To: Gaines, Inga M <inga.m.gaines@dhhs.nc.gov>
Subject: [External] HOS0400-request to add geographic service area

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Good afternoon,
Attached, you will find our request to add geographic service area to Hospice of the Carolina Foothills HOS0400.

Hayley Eby

Manager of External Audits and Enrollments
hayley.eby@agapecaregroup.com
Mobile: 912-506-0121



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